



HOTEL AM SEE

Guest Information

Welcome!

Thank you for your decision to visit our Hotel am See.

To ensure that your stay in our premises will be as comfortable as possible, we have put together what we consider to be the most important and useful information.

Should you, at any time have any further enquiries please don't hesitate to contact our reception team.

We wish you a very pleasant stay

Your "HOTEL AM SEE" – TEAM



HOTEL AM SEE

Restaurant „Shiraz“

This is where your day begins and where you may help yourself from our excellent breakfast buffet offering a wide choice to serve every taste. Open from 06:30hrs. until 10:00hrs.

We also offer alternatives for our “early bird” and “late riser” guests who wish to have breakfast at times outside the breakfast buffet hours. Just contact our reception team, they will be happy to help.

The restaurant is open daily from 06:30hrs. until 23:00hrs.
Our kitchen staff will be at your service from 12:00hrs. until 14:00hrs.
and from 18:00hrs. until 22:00hrs.
Our Shiraz Restaurant team looks forward to serving you!!

Restaurant / Bar „Zur Schänke“

The Schänke has varying opening times, according to the season: Monday to Friday or Monday to Sunday from 17:00hrs. until 01:00hrs..

We look forward to your visit in our traditional Bar and Diner serving drinks, tasty snacks and meals from 18:00hrs. until 22:00hrs. Here is the ideal venue where our guests can review the day in a relaxed and comfortable atmosphere..

We would like to draw your attention to our non- smoking rules in both the Shiraz Restaurant and Schänke Bar/Diner. We do however offer smokers a place to relax in our Smokers Lounge until 23hrs. situated directly next door to the Schänke.



HOTEL AM SEE

Reception

Our reception team is available for service at the front desk or from your room under the internal tel. no. **150** from 06:00hrs until 23:00hrs.

Following services and Information are available from the Front Desk:

Medical services
Local information
Bathrobes, towels and hygiene articles
Flower order
Stamps
Iron and ironing boards.
Vouchers and gift coupons
Feather Pillows
Sewing/mending services
Umbrellas
Taxi order
Train schedule Info

When requested, our reception team will connect you to their colleagues in other departments..

Outside these duty hours
you can contact us in an **emergency** under **0170 – 55 96 77 4**



HOTEL AM SEE

Telephone – Information & Assistance

Our hotel telephone number is: (0049) (0) 5341 – 18 90 0.

Your personal room telephone number is:

(0049) (0) 5341 - 18 90 + your room number

Do you want to call a landline from your room?

Please first dial “0” for a landline.

Do you want to call another room or a service?

Just call the room or service number directly.

Telephone calls within our premises are free of charge,

Country Codes

Australia	0061	Belgium	0032
China	0086	Denmark	0045
France	0033	Netherlands	0031
Ireland	00353	Italy	0039
GB	0044	Canada	001
Korea	0082	Lichtenstein	00423
Luxemburg	00352	New Zealand	0064
Austria	0043	Poland	0048
Portugal	00351	Russia	007
Saudi Arabia	009	Sweden	0046
Switzerland	0041	Spain	0034
Thailand	0066	Turkey	0090
USA	001	Cyprus	00357



HOTEL AM SEE

Informationen von A – Z

- Chemists:** Chemist emergency info under the Tel- No. 0800 00 22833.
- Allergies::** In our hotel all the mattresses, inlets, bed linen as well as soaps and cleansing liquids used in the rooms are made from anti-allergy materials.
- Car rentals:** Europcar Autovermietung GmbH,
Gustav - Hagemann - Straße 11, Salzgitter Lebenstedt
Tel.: 05341 659983
- Baby cot/bed:** Available at a fee of 10,00 € per night.
- Railway station:** The station is only a 10-minute walk from the hotel or per Taxi reached within 3 minutes.
- Bank:** Several Banks are available within the city center Salzgitter Lebenstedt. For further details, please contact our reception desk.
- Meetings:** Für Tagungen, Konferenzen und Veranstaltungen jeglicher Art stehen Ihnen unsere Banketträumlichkeiten zur Verfügung. Informationen sowie Menü – und Buffetvorschläge erhalten Sie an der Rezeption.
- Check out:** We have a choice of meeting rooms from small, medium-sized to large banquet rooms in which you can hold meetings and conferences as well as events of all kinds. Information on seating, menus and buffets can be had from our reception desk.



HOTEL AM SEE

- Computer:** Please contact reception for photocopies.
Photocopies are charged at a fee of 0,30€ per DIN A4 sheet.
- Photocopies:** bitte wenden Sie sich an die Rezeption
pro DIN A4 Kopie berechnen wir 0,30 €.
- Hairdresser:** Salon Hairzstück
Thiestraße 21, Salzgitter Lebenstedt
Telefon: 05341 401424
- Hairlounge Yasemin
Berliner Straße 155, Salzgitter Lebenstedt
Telefon: 0 53 41 - 859 89 22
- For further info or an appointment please contact reception.
They will be happy to book you an appointment.
- Fundbüro:** Bürger Center Salzgitter
Tel.: 05341 83 92 070
- Lost & found:** Nach Ihrer Abreise gefundene Gegenstände werden im Hotel
verwahrt und auf Wunsch zugesandt.
- Baggage storage:** We will gladly store your baggage in our reception area.
- Pets:** We charge a fee of 15,00€ per animal & night w/o food.
- Informationen:** All your incoming messages and letters
will be kept in your info Box in the reception area..
- Internet:** Please contact the reception desk to gain access to our Wi-Fi
which is free of charge..



HOTEL AM SEE

- Church:** Catholic Church
St. Michael, Saldersche Straße 1
Service: Sundays 11.00 hrs
Tel. 05341 42280
- Protestant Church
St. Andreas, St. Andreas – Weg 4
Service: Sundays 10.00 hrs.
Tel. 05341 49875
- Luggage boxcart:** These are at your disposal – located in the Lobby next to the Staircase.
- Pillows:** We have pillows with feather or polyester filling available from the reception team upon request.
- Credit Cards:** We accept EC-Cards, Maestro, Master Card / Eurocard, VISA and American Express
- Cosmetics:** **Salon LiOna**
Berliner Straße 71, Salzgitter Lebenstedt
Tel: Cosmetics: 05341 2947209
Tel: Hairdresser /Nail Studio: 05341 906363
- Hairstyling
 - Fruit Acid Peeling
 - Body Treatments
 - Cosmetics
 - Nail Treatment and Design

For further information contact reception. They will be happy to book you an appointment.



HOTEL AM SEE

- Cinema:** Multiplex Kino Center
Berliner Straße 4, 38226 Salzgitter-Lebenstedt
Telefon: 05341 - 175555
- Filmpassage Salzgitter
Fischzug 2, 38226 Salzgitter-Lebenstedt
Telefon: 03871 - 2114 040
- Mineral water:** This we place at your disposal in your room free of charge.
Other refreshments can be provided to your room
from 06:00 hrs. until 22:00 hrs.
- Emergency exits:** Please refer to the information panels in your room and throughout
the Hotel.
- Parking:** Parking spaces are available in front of our hotel.
- Postage:** Letters and Postcards can be handled through our reception desk..
- Safe:** Please deposit your valuables in the lockable drawer in your room.
For those items which you would rather not leave in your room,
we offer the alternative to keep these in our hotel safe.
- Shoe cleaner:** An automatic shoe polisher is available in the first floor corridor.
- Petrol Station:** Shell – Tankstelle
Kampstraße 1
38226 Salzgitter
24 hour service
- Shell – Tankstelle
Vor dem Dorfe 29
38229 Salder
Open from 07:00 hrs. until 22:00 hrs.



HOTEL AM SEE

- Telephone:** For details kindly refer to the Index “Telephone - Information and Services” guide in this brochure!
- Telefax:** Our hotel number is (0049) (0) 5341 – 18 90 100 . Any fax addressed to you will be deposited in your hotel mailbox. Should you wish to send a fax contact our reception desk team who will gladly assist. We charge a fee of 0,30€ per page.
- Laundry services:** Please bring your laundry to the reception desk from 08:00hrs. Monday to Friday. You will find the pricelist and laundry bags in your wardrobe.
- Wake-up call:** Upon request we will gladly give you a wakeup call. Please contact our reception under internal call number 150.
- Garage:** Our service team will gladly help with the search for a suitable Garage /Repair Workshop..
- Newspapers:** Daily newspapers are available in our Shiraz restaurant or can be ordered from our reception desk..
- Cigarette machine:** Cigarette Vendors are at your disposal on the first floor, Ballroom Foyer and in the Smokers Lounge (next door to the Schänke.).
- Room cleaning service:** Room cleaning services including bedlinen exchange can be carried out daily upon prior agreement..
- Room delivery:** Other refreshments can be provided to your room from 06:00 hrs. until 22:00 hrs. (PS! Weiter oben steht unter Mineral Waters. 06:30 hrs. until 22:00 hrs. Please contact reception for our seasonal menu offering a wide range of seasonal food and beverages..
- Extra Beds:** Available at a fee of 10,00 € per night.